

PLEASE RETURN THIS COPY



DreamMaker Caravans TERMS & CONDITIONS

Read Carefully and Sign and Return ONE copy to the address below.

- 1) Arrival time is 3.00pm onwards at the start of your holiday do not arrive earlier as your van may not be ready. With a departure time of 11.00am at the end. Please ensure you return the keys to the Key box outside of the Caravan at the end of your holiday and lock the box.
- 2) No more than the maximum sleeping capacity of the caravan (6) are allowed at any time. This is to comply with our insurance and the fire and safety regulations. More people in the caravan than the number of berths can also make for an uncomfortably time for all. Any infringement of this rule will result in the immediate loss of your holiday.
- 3) We understand that accidents do occur, and we try to cover as much as possible. If any of your party does have an accident, please could you replace the item if it's something small? If it's a large item and this is not possible, please inform DreamMaker Foundation before the end of your stay they will arrange replacement.
- 4) Our aim is to keep our caravans to a very high standard. They are cleaned to a very high standard. We believe that all families have the right to expect such a service. To help us achieve this all our guests agree to take care of the caravan, which they are visiting, and will leave the caravan in a clean and tidy condition at the end of their holiday.
- 5) There is a huge element of trust by Les Hoey MBE DreamMaker Foundation so If the caravan is left in an untidy and dirty condition at the end of your stay you will break this agreement and you will forfeit any future dealings with the charity. If we think you have left it in an unacceptable condition to prove the condition, photographs will be taken before the caravan is cleaned and used as evidence.
- 6) We love pets and understand that a pet is part of the family. But due to the nature of some of the children's illness we are unable to have them in our caravan. If you are found to have any animal in the van. You will automatically forfeit your holiday and any dealings with the charity. **So please leave them at home.**

Return Forms to:

Les Hoey MBE DreamMaker Foundation 3A Stewarton Street, Wishaw ML2 8AA
Tel 01698 372052

7) Smoking is **NOT** allowed in any of our caravans. If you do smoke, please do so **outside** using the ashtrays provided, **Do not leave cigarette ends on the grass** around the vans. Please be careful with Cigarettes at all times. The caravans are fully checked each week **ANY DAMAGE CAUSED BY SMOKING AND CIGARETTES YOU AGREE TO PAY FOR AT FULL COST.**

8) Booking will only be accepted by Family's that are registered with DreamMaker Foundation. This is at the discretion of the trustees.

9) Only those named on the completed booking form are entitled to occupy the accommodation you booked. You and the members of your party must observe the park rules at all times.

10) DreamMaker Foundation cannot accept liability for any injury, loss of damage suffered by you or any member of your party whilst staying in our caravans.

11) Please note the site on which caravans are sited cannot be held responsible for any defects, all complaints/ injuries must be reported at once to us.

12) **A non-refundable payment of £50 is required for each stay. Our costs have gone up this year and this is to cover the Cleaning costs to get the Caravan prepared to a high standard of cleanliness for each family.**

WHEN A BOOKING IS MADE

Once your booking form and £50 has been signed and returned an agreement has been made between you and DreamMaker, although we understand that sometimes due to situations dates need to be changed or cut short can you please give us as much notice as possible so another family can make use of the caravan.

I have read and agree with the Terms & Conditions of hire and understand that I may be asked to pay reasonable costs if the caravan is left in an unacceptable condition.

: _____ (Print Name)

: _____ (Signature)

: _____ (Date)

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